



## Questions about your plan?

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### Just call us:

For questions about the plan or help with claims, contact Aetna's Member Services department at:

**1-800-607-3366**

**Monday - Friday**

**8am - 6pm all time zones**

Spanish and other languages available upon request

### Or log into our member portal:

Members can register and log into **[www.Myaetnasupplemental.com](http://www.Myaetnasupplemental.com)** or download the **My Aetna Supplemental** mobile app to:

- ✓ View and download plan documents
- ✓ Submit and track claims\*
- ✓ Sign up for direct deposit
- ✓ Access Aetna discount programs

\*Dependent claims must be filed using a paper claim form. Please click on the **"Claim Information"** button for more information and **"Claim Form"** button to download a form.