



What is Healthcare Bluebook?

And other frequently asked questions

COST

What is Healthcare Bluebook?

Healthcare Bluebook™ has been selected by AutoNation as an added benefit so you can shop for care, compare facilities, save money, and get the best quality for your medical services.

Did you know that in-network prices for the same procedure can vary by over 500% depending on the facility you choose?

Bluebook's web and mobile application make it easy to save money on hundreds of common medical services and procedures by showing you the cost ranges in your area and providing you with a selection of **Fair Price™** (green) facilities.

We also provide detailed information on the quality of common inpatient procedures (those that require a hospital stay). We'll help you to easily identify and select a facility that has a high-quality rating.

What is the "FAIR PRICE?"

The **Fair Price™** is the amount you should reasonably expect to pay for a service or procedure and are based on the actual amount paid on the claim, not the billed amount, reflecting the discounts that the health plan has negotiated with the facility.

Here's an example of dramatic price differences between one facility and another.



QUALITY

Aren't all hospitals good at everything?

No, very few hospitals are good at all procedures. For example, a hospital can be among the highest performing facilities in the US for heart surgery, yet the same hospital can also be among the lowest performing facilities for joint replacement.

How does Bluebook assign quality ratings?

Bluebook's quality ratings are designed to help patients understand each hospital's specific level of quality for a particular inpatient clinical area or procedure. Quality ratings are calculated for each clinical area by combining a hospital's performance in several areas: patient complications, patient safety, mortality, and compliance with standards of care. Calculations are based on a statistically significant sample drawn from Centers for Medicare and Medicaid Services (CMS) data. Our methodology is validated and published in peer reviewed medical journals.

Can cheaper mean better quality? YES! Absolutely!

Providers with lower costs can have higher quality; there is no correlation between high cost and high quality. Healthcare Bluebook provides cost and quality ratings side-by-side for inpatient procedures, which is where quality matters most. By using Bluebook, it's easy to see which facilities offer the highest quality at the lowest costs.



Healthcare Bluebook™

FAQs

REWARDS

How do I earn Go Green to Get Green Rewards?

You can earn rewards everytime you shop for select procedures in Healthcare Bluebook and use a Fair Price™ (green) facility for your care. No forms or extra steps required. Rewards are automatic!

How will I receive my reward? How long does it take?

Rewards will be processed on a monthly basis, but may be delayed due to the time it takes for claims to be billed and processed. Your reward and a letter of explanation will be sent to the address you have on file with your employer.

Are my family members eligible to receive rewards?

Family members who are participating in the health plan can earn rewards. However, rewards are always paid to the employee/enrollee.

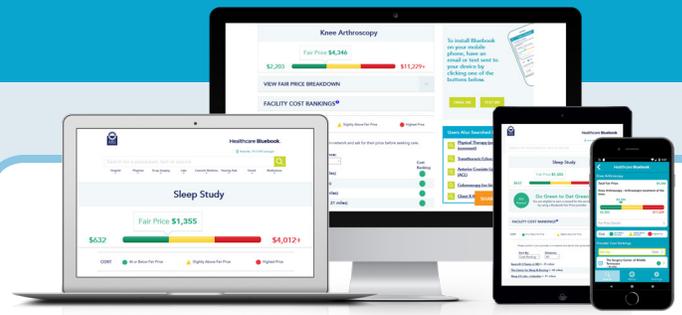
Can I earn multiple rewards?

Yes, you may receive multiple rewards for procedures rendered on the same day. For example, if you had cataract surgery on both eyes, you would receive two separate rewards for using a Fair Price™ (green) provider.

Is my health information kept private?

Healthcare Bluebook does not share information about individual employees or the services received with your employer. All healthcare information is kept confidential.

Always check in-network status before scheduling.



EASY SETUP

How do I access Healthcare Bluebook?

ON YOUR PC, LAPTOP, AND/OR TABLET:

Login to Healthcare Bluebook directly using the URL below:

healthcarebluebook.com/cc/autonation

You can also access Healthcare Bluebook through your MyQHealth account on the "My Plan" tab. **myanhealthcoordinator.com**

ON YOUR MOBILE PHONE:

Download the app and login using the mobile code below, so you'll have Bluebook with you anytime you need to schedule a procedure.

Mobile Code: AutoNa

Once you've logged in, search for your procedure and review the list of facility options by quality and cost. Bluebook's convenient color codes make it easy for you to identify those providers by cost and quality.

COST RATINGS	 At or Below Fair Price	 Slightly Above Fair Price	 Highest Price
QUALITY RATINGS	 Highest Quality	 Average Quality	 Lowest Quality



Check It Out:

healthcarebluebook.com/cc/autonation

888-979-7677

Download the App:



Company Code:
AutoNa