

Directory - Important Phone Numbers & Websites

WHO	PHONE NUMBER	WEBSITE	THEY CAN HELP WITH:
The Benefit Connection	1-877-550-2363 Hours of operation: 8 am - 8 pm EST, Monday-Friday (open until 9pm EST during Annual Enrollment)	www.KnowYourBenefits.org Click "Benefits Enrollment & Changes", then in the Enroll Now section, click "Login", then "Continue", and enter your login information. <ul style="list-style-type: none">If you forgot your password, click the "Forgot User ID or Password" link.	<ul style="list-style-type: none"> Enrollment questions/ How to enroll MSRP Questions and deadlines Dependent Verification information
MyQHealth (Blue Cross Blue Shield Options)	1-888-979-7677 Hours of operation: 8:30 am - 10 pm EST, Monday - Friday	www.KnowYourBenefits.org Click on Medical, then "Your Care Coordinator" in the first section.	<ul style="list-style-type: none"> Information on the 2020 Blue Cross medical Plans and prescription drug coverage. Lines open 11/4 for 2020 questions.
Express Scripts	1-888-979-7677	www.express-scripts.com/AutoNation	Prescription Drug Benefits for Blue Cross Blue Shield Medical Options
Quest	1-888-240-0962 Hours of operation: Monday - Friday 7 am - 8:30 pm CST, and Saturday, 7:30 am - 4 pm CST.	www.KnowYourBenefits.org Click on the MSRP tile, then in the first section, select the link that applies to you. <ul style="list-style-type: none">Schedule a Screening Appointment - if this is the first time signing up to be screened through the AutoNation MSRP Program.Rescreen/Reschedule - if you have been screened with the MSRP program before but want to schedule a new screening.	Scheduling the MSRP biometric screening
Bank of America Healthcare Savings Account	877-744-4015	www.KnowYourBenefits.org	HSA questions
Kaiser	Kaiser CA 1-800-464-4000 24 hours a day, 7 days a week Kaiser GA 1-888-865-5813 Monday - Sunday, 7 am - 7 pm EST Kaiser CO 1-800-632-9700 (Denver/Boulder) 1-888-681-7878 (Colorado Springs) Monday - Sunday, 8 am - 6 pm MST	www.KnowYourBenefits.org Click on Medical & Drugs	Information on Kaiser medical plans
BCBS of Illinois	1-800-892-2803 Monday - Friday, 8 am - 6 pm CST	www.KnowYourBenefits.org Click on Medical & Drugs	Information on BCBS IL medical plan
MetLife Cancer Insurance 2019	1-866-626-3705 Hours of operation 8 am to 8 pm EST Monday - Friday Saturday 9 am - 1 pm EST Closed on Sunday	www.KnowYourBenefits.org Click on Cancer Insurance Plan Information	Information on Cancer Insurance
Aetna Cancer Insurance (Starting 1/1/2020)	1-800-607-3366 Hours of operation Monday - Friday 8 am to 6 pm in all time zones	www.myaetnasupplemental.com	Information on Cancer Insurance
Employee Assistance Program	1-888-319-7819	www.autonation.lifeworks.com	Talk with experienced counselors for a wide range of issues such as family, financial, legal, health and more
MetLife Critical illness Insurance & Supplemental Medical Accident Insurance	1-866-626-3705 Monday - Friday 8 am EST - 8 pm EST	www.KnowYourBenefits.org	Questions on Critical Illness and Supplemental Medical Accident Insurance
Aetna Supplemental Hospital Insurance	1-800-607-3366 Hours of operation Monday - Friday 8 am to 6 pm in all time zones	www.myaetnasupplemental.com	Questions and Claims for Supplemental Hospital Insurance
InfoArmor Identity Theft Protection (Starting 11/1)	877-805-3909 Hours are 24/7/365	www.KnowYourBenefits.org	Questions on ID theft protection coverage
Cigna	1-800-244-6224	www.my.cigna.com	Information on dental coverage
EyeMed	1-877-656-3562 Monday - Saturday, 7:30 am - 11 pm EST Sunday, 11 am - 8 pm EST	www.KnowYourBenefits.org Click on Dental & Vision	Information on vision coverage
MetLife (Life Insurance)	1-800-638-6420 Monday - Friday, 8 am - 8 pm	www.KnowYourBenefits.org Click on Life Insurance	Information on Basic Life, Accidental Death & Dismemberment, Additional Life Insurance, Spouse Life Insurance, Child Life Insurance, Personal Accident Insurance.
Matrix (Disability)	1-877-315-9838 Monday - Friday, 8 am - 5 pm EST	www.KnowYourBenefits.org Click on FMLA & Disability	Information on Disability and FMLA
Inside RX Pets	1-800-722-8979 Hours of operation 8 am to 9 pm EST every day	www.insiderxpets.com	Discounts on some pet prescriptions
Grand Rounds Expert Medical Opinion	1-800-929-0926 Monday - Friday, 8 am - 9 pm EST	www.grandrounds.com/AutoNation	Use Grand Rounds to get comprehensive diagnosis and treatment reviews from board certified physicians selected for their quality care ratings.
YouDecide	1-877-720-3222	www.KnowYourBenefits.org	Discounts on good and services
Wells Fargo 401(k)	1-800-728-3123 Monday - Friday, 7 am - 11 pm EST	www.wellsfargo.com Click on 401(k)	Information on the 401(k) Retirement plan
Newport Group Deferred Compensation Plan	800-230-3950 Monday - Friday, 8 am - 8 pm EST	www.newportgroup.com	Deferred Compensation Plan Questions