

# How to Register on the AmWell App

**1.** Search for **AmWell** in the App Store or Google Play and download the app. The full name of the app is AmWell: Doctor Visits 24/7.

**2.** Swipe to the left to reach the next page.



**3.** Open the app and click "Sign Up".



**4.** Enter your personal information.

**4.** Continue to scroll down the window and choose **Highmark Blue Cross Blue Shield** from the drop-down menu of plan options (leave the Service Key field blank). Next, enter your Subscriber ID, choose whether or not you are the primary subscriber and click **Continue** to complete registration.

Insurance may be provided by Highmark Blue Shield, Highmark Choice Company, Highmark Coverage Advantage, Highmark Health Insurance Company, First Priority Life Insurance Company or First Priority Health, Highmark Benefits Group, or Highmark Select Resources, all of which are independent licensees of the Blue Cross and Blue Shield Association.

Amwell is a trademark of American Well Corporation and may not be used without written permission.

American Well is an independent company that provide telemedicine services and do not provide Blue Cross and/or Blue Shield products or services. American Well is solely responsible for their telemedicine services.

Patients may receive a coupon for a free visit directly from Doctor On Demand or American Well. This promotion is not part of your plan of benefits. Rather, it is a promotion offered by the provider to patients regardless of their plan participation.

To determine the availability of telemedicine services under your health plan, please review your Outline of Coverage for details on benefits, conditions and exclusions.

Highmark Blue Cross Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意：如果您说中文，可向您提供免费语言协助服务。  
请拨打您的身份证背面的号码（TTY：711）。

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