



If you enrolled in Kaiser medical coverage, please be advised that members can't print temporary ID cards; they can only request new ID cards via mail. To request a new ID card, follow the instructions below.

1. Register:

- Go to [www.kp.org](http://www.kp.org)
- In the "Member Sign On" box, select "Register now"
- Confirm your identity with secure information like your Medical Record Number (MRN), Social Security, or security questionnaire. This will ensure that only you can access your information
- Create a user ID and password
- Review and submit

2. After registering, log on to request ID cards:

- Go to "My Health Manager" tab
- Select "My Coverage & Cost"
- Select link to "Order a Replacement ID Card"
- The link will be located on the far right side of the webpage at the bottom