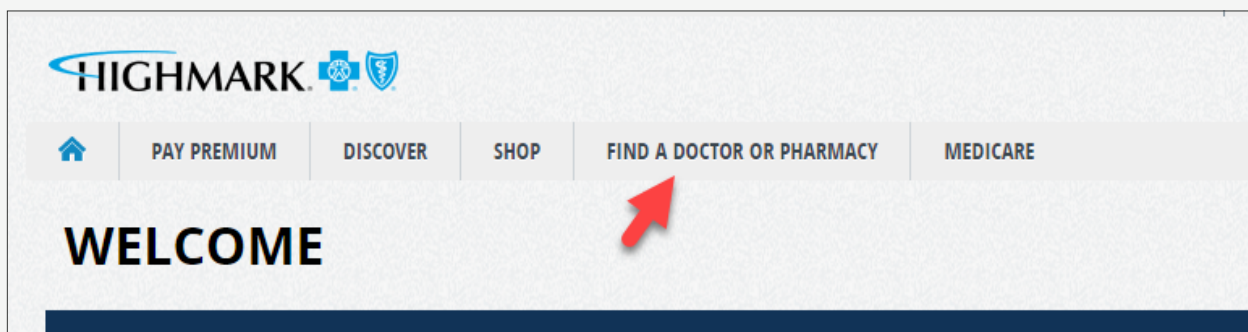


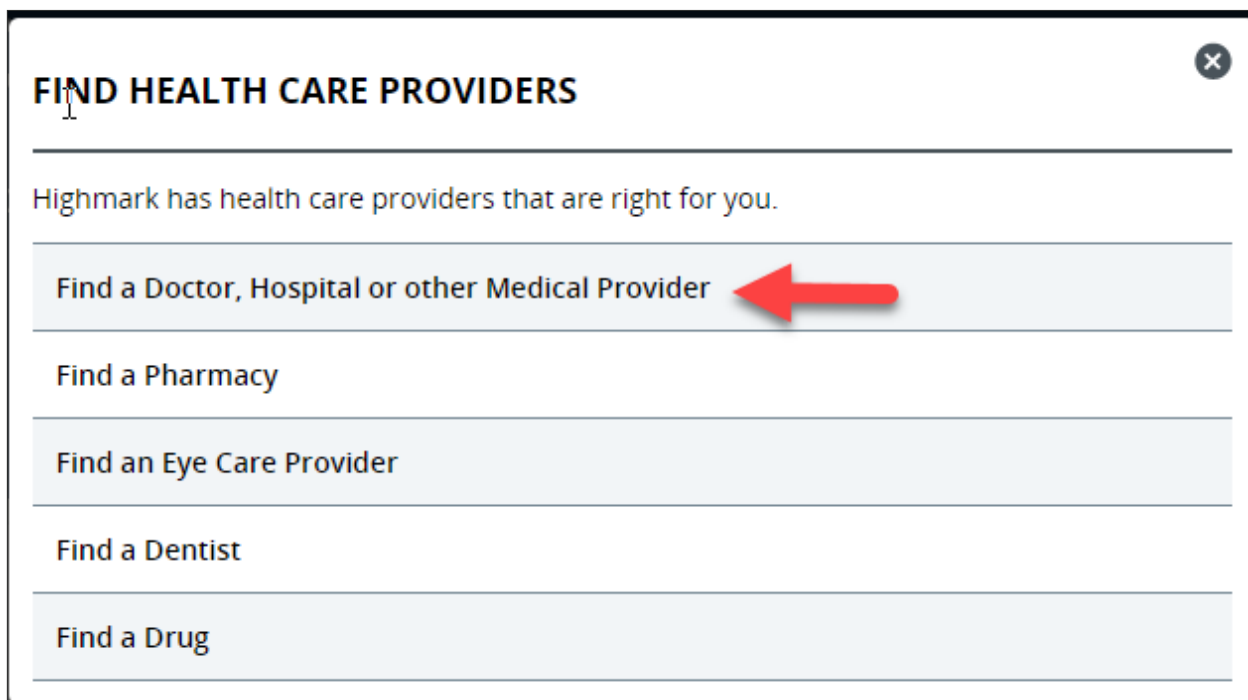
# Highmark Provider Search Instructions

To search for an In-Network provider, visit [www.highmarkbcbs.com](http://www.highmarkbcbs.com) and follow the steps below.

- 1 At the top of the page, select "Find A Doctor or Pharmacy"



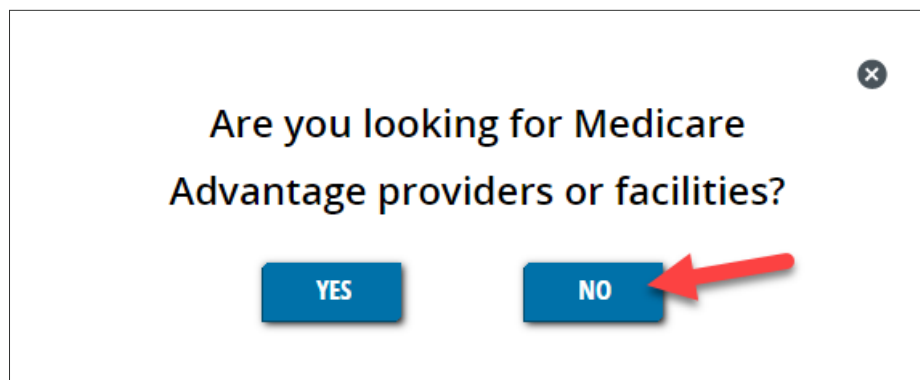
- 2 Select "Find a Doctor, Hospital or other Medical Provider"



- 3 Select "No" if you are not looking for Medicare Advantage providers or facilities

Are you looking for Medicare Advantage providers or facilities?

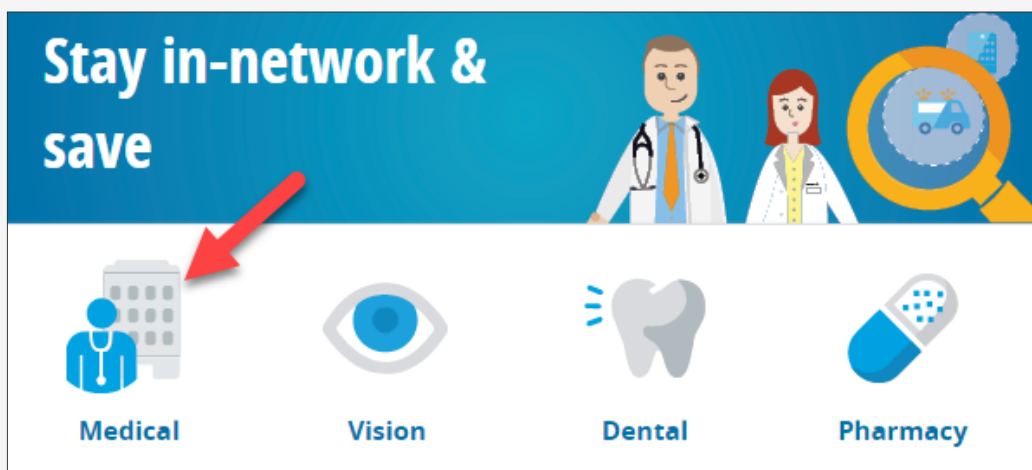
YES NO

A screenshot of a survey question. The question is "Are you looking for Medicare Advantage providers or facilities?". Below the question are two blue buttons: "YES" and "NO". A red arrow points to the "NO" button. There is a small "x" icon in the top right corner of the survey box.

- 4 Select "Medical"

Stay in-network & save


Medical Vision Dental Pharmacy

A screenshot of a category selection screen. At the top, there is a blue banner with the text "Stay in-network & save" and illustrations of a male doctor, a female doctor, and a magnifying glass over a pharmacy icon. Below the banner are four icons representing different categories: "Medical" (a doctor and a building), "Vision" (an eye), "Dental" (a tooth), and "Pharmacy" (a pill). A red arrow points to the "Medical" icon.

**5** Select **“Continue”**


**YOU ARE ABOUT TO VISIT THE SAPPHIRE ✕  
DIGITAL SITE.**

You are leaving a Highmark website and going to Sapphire Digital's website. Sapphire Digital is an independent company and is responsible for its website, including any terms of use, privacy policies, and/or other applicable conditions of use. Sapphire Digital's website may have a privacy policy different from Highmark's privacy policy. Highmark makes no representations or warranties regarding the correctness, accuracy, performance or quality of Sapphire Digital's technologies or content that is independently developed or generated by Sapphire Digital (collectively, "Developed Content") and is not liable for any direct or indirect technical or system issues or any consequences arising out of your access to or your use of Sapphire Digital's technologies, including its website or Developed Content. Highmark is not responsible for the availability of, or access to, Sapphire Digital's website and makes no representations or warranties regarding the correctness of Developed Content found on Sapphire Digital's website.

 **CONTINUE**


**6** Select **“Continue”** in the just browsing section. You do not need to create an account to look for providers because you will enter your Medical ID Card information in a future step to ensure you are seeing the correct information.

Search for doctors and facilities



**Just browsing?**  
Browse our provider directories, but with less personalization.

**Continue**



**Are you a member?**  
Log in to see providers in your network and other personalized enhancements.

**Log In**

7

Enter where you want to look for care, select “Continue”

City, state or zip  
Fort Lauderdale, FL – 33301

Go Back Continue

8

Select the dropdown under “Network” and select “Enter Card ID”

Network  
AffordBlue

City, state or zip  
Fort Lauderdale, FL – 33301

**Narrow Your Search Results**

Log in now or enter the first characters of your member ID to see providers in your network.

Dismiss Enter Card ID

In the pop-up, you will want to enter the first 3 characters of your member ID in the boxes, see the example below for details. Once you have entered the first 3 characters of your member ID, you will also need to select if your coverage is an EPO or PPO. Once you have entered the information, select “Go”.

- 9 In the pop-up, you will want to enter the first 3 characters of your member ID in the boxes, see the example below for details. Once you have entered the first 3 characters of your member ID, you will also need to select if your coverage is an EPO or PPO. Once you have entered the information, select "Go".

Get More Out of Your Experience

Login now to see providers in your network and other personalized enhancements. [Log In](#)

- Procedure Costs
- Provider Ratings and Reviews

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Narrow Your Results without Logging In

Enter the **first 3 characters** of your member ID number found on your insurance card for **care options in your network**.

Member Name	ALPHA Employer Group		
Member ID	XYZ123456789		
Group No.	023457	Plan	PPO
BIN	987654	Office Visit	\$15
Benefit Plan	HMOPT	Specialist Copay	\$15
Effective Date	00/00/00	Emergency	\$75
		Deductible	\$50

Plan Name

Select your healthcare plan

- BCBS EPO (NetworkBlue<sup>SM</sup>)
- BCBS PPO (NetworkBlue<sup>SM</sup>)

- 10 Now you can search for In-Network providers.

Highmark

Log In

Network: BCBS EPO (NetworkBlue<sup>SM</sup>)

City, state or zip: Fort Lauderdale, FL - 33301

Good Afternoon!  
Browse or search to find the care you need.

Search for Names and Specialties

Common Searches: Primary Care | Urgent Care | Behavioral Health | DME